

Management Development Institute Murshidabad (MDIM)

Limited Tender Enquiry (LTE)

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Tender No. MDIM/Admin/IT/Software/2020/06

Date: 02/07/2020

Tender document for providing one/three year licenses, installation, configuration, deployment, updating and technical support for Centralized Antivirus Server Solution with endpoint client agent deployment

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MDI Murshidabad

Kulori, PO – Uttar Ramna, Dist. – Murshidabad, PIN-742235, West Bengal

Sub: Tender for providing one/three year licenses, installation, configuration, deployment, updating and technical support for Centralized Antivirus Server Solution with endpoint client agent deployment

Sealed quotations are invited for providing one/three year licenses, installation, configuration, deployment, updating and technical support for Centralized Antivirus Server Solution with endpoint client agent deployment from the Original Software Developer (OSD) or its authorized educational partners/ channel partners/ solution providers as per the scope of work and on the terms & conditions mentioned in the enclosed document.

1	Bid System	Single
2	Last date & time for submission of quotations	14/07/2020, up to 3.00 PM
3	Quotation Submission Process	The quotation along with other required documents to be created in a single PDF file format and the said file must be password protected and to be sent at etender@mdim.ac.in along with password.

The bidders are requested to read the tender document carefully and ensure compliance with all terms & conditions and specifications herein. Non-compliance with specifications and terms & conditions in this document may disqualify the bidders from the bidding process.

Quotations received after the due date and time will not be considered or accepted and no request or appeal will be entertained in this regard. MDIM authority reserves the right to accept or reject any or all the quotations without assigning any reason whatsoever.

ANNEXURE – I
(TECHNICAL BID)

Software with one/three year license			
Sl No	Software	Make ,Version, Part No., SKU number	Qty.
1	Centralized Antivirus (Anti-Malware, Anti-ransomware, zero day threat protection and other features included) Server with all plugins /Components / add-ons, Management Server, Reporting features, etc. with 250 end-user licenses		Centralised Server with 250 endpoint user agent licenses

Sl No	Specification / Feature Requirement	Compliance (Yes/No)	Remarks
	Quickheal/ Kaspersky/ McAfee Antivirus Software Solutions which have the following features:		
1	Centralized Management and Control (User friendly interface for monitoring, configuring and managing systems in the network with detailed report and graphical dashboard. Manage clients even if they move out of the local network.)		
2	Scan and patch application vulnerabilities		
3	Multilayered Protection.		
4	Comprehensive Endpoint Security and Control.		
5	Core Protection (Antivirus & Anti Ransomware)		
6	Device Control & Data Loss Prevention.		
7	Application & Asset Management.		
8	Vulnerability Scan & Patch Management Network Protection (IDS/IPS, Firewall, DDOS Attack Prevention, Port Scan Attack Prevention)		
9	Web Protection (Web Filtering, Phishing Protection, Browsing Protection, Scheduled Internet Access)		
10	Offered Solution should support all versions of Windows/Mac/Linux Server/ Desktop/ Laptop Operating System at no extra cost.		
11	The solution should provide an automatic alert to the system administrator of multiple virus detections.		
12	The solution should provide for automatic virus pattern file updates in the central server from the software manufacturer on 24x7 basis.		
13	The solution should support policy-based model that allows IT administrators to efficiently manage and control the deployment of Antivirus and antivirus definition update, etc.		
14	The desktop virus protection software must automatically and transparently remove all other existing desktop Antivirus software without affecting other file systems.		

ANNEXURE – II
(TERMS & CONDITIONS)

- 1) The bidder should be registered as a company in India as per Company Act 1956. (Copy of the Certificate of Incorporation issued by Registrar of Companies and full address of the registered office, GST Certificate & PAN)
- 2) The Bidder should have supplied, implemented and maintained Centralized Antivirus Solution with 250 licenses in at least one Govt./Pvt. organization in India, for minimum period of 1 year within last 3 years. (order & tax invoice copy to be enclosed)
- 3) Financial bid in the above format (on the Letter head of the bidder) along with one set of this tender document, duly signed and stamped by the bidder along with other required documents to be created in a single PDF file format and the said file must be password protected and to be submitted (along with password) by email at etender@mdim.ac.in by 14/07/2020 on or before 3:00 pm.
- 4) All bids in which any of the prescribed conditions is not fulfilled or any condition is put forth or conditional bids by the bidder(s) shall be summarily rejected.
- 5) Payment: 100% payment will be released after successful delivery, installation/set up, necessary training and activation of the above license issued in the name of MANAGEMENT DEVELOPMENT INSTITUTE MURSHIDABAD.
- 6) Bidder's Criteria: The bidders must be either original software developer (OSD) or its authorized partners/ channel partners/ solution providers. They are essentially required to submit valid authorization certificate/MAF from the OSD, failing which their bid(s) shall be rejected.
- 7) Validity: The quoted price of the bidders should valid up to 60 days from the date of opening of bids. Institute will not entertain any request in respect of escalation of price due to any reason whatsoever during this time period. The charges quoted shall be kept firm throughout the pendency of contract of this work and no price escalation shall be entertained.
- 8) Delivery: The above licenses in whole must be issued, installed and activated within 15 (fifteen) days w.e.f. the order issue date.
- 9) The bidder should not be blacklisted/ debarred or involved in any corrupt & fraudulent practices by any Central/ State Govt./ PSUs/ Quasi-Govt. Organisations/ Autonomous Body/ Private Organisation in India.
- 10) Support & Training:
 - a) Set up/installation of antivirus software in all pcs/laptops at Institute Campus (Murshidabad) with necessary training must be provided by the agency.
 - b) The OSD should offer implementation & support services, including 24 × 7, with priority response.

- 11) LD Clause: If the bidder fails to deliver the required licenses in the above mentioned period, the penalty @1% per week of the total order value subject to the maximum of 10% of the total order value will be deducted. Alternatively the Order will be cancelled.
- 12) Sub contract is strictly not allowed, if found that sub-contracting have been done then the order will be summarily cancelled and no payment will be made to the vendor.
- 13) Installation Location: MDI Murshidabad, Vill. - Kulori, P.O. - Uttar Ramona, P.S. – Raghunathganj, Dist. - Murshidabad, West Bengal, PIN – 742235.
- 14) The bidder will have to provide the Antivirus operational guide with architectural diagram.
- 15) The bidder has to provide the Escalation Matrix in respect of calls that need to be attended for installation/support and maintenance.
- 16) Tender document must be signed and stamped on all pages as a token of acceptance of all the terms and conditions.

ANNEXURE – III
(FINANCIAL BIDE)

Software with one/three year license & support	Qty.	Unit Price for one year (Rs.)	Unit Price for three year (Rs.)	Total Price for one year (Rs.)	Total Price for three year (Rs.)
Quickheal/ Kaspersky/ McAfee Antivirus Software Solutions Centralised Antivirus (AntiMalware, Anti-ransomware, zero day threat protection and other features included) Server with all plugins /Components /add-ons, Management Server, Reporting features, etc. with 250 end-user licenses	250				
Grand Total excluding applicable GST					
Add:% GST					
Grand Total including applicable GST					

Registrar
MDI Murshidabad